# Eagle Nest Resort at Indian Point

A Royal Aloha Vacation Club Resort

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## Property Policies & Additional Info

If you're thinking about staying here, there are some things you may want to review before you go. We work diligently with the resorts to ensure the information is the most current we have for the resort location. However, there may be times where we have gaps

in the most current information so we encourage you to review the room directories or if you would like you can call Royal Aloha directly at (800) 367-5212 to ensure everything we have listed is still current and in effect.

#### Property Policies:

Pets

Pool & Spa Towels

Security Deposit

Smoking

•	Age Requirements	-	Be aware that the resort does have a 21 or older check in restriction.
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•	Cancellation Policy	-	This is a NON-REFUNDABLE reservation. Once the reservation has
			been confirmed by the resort you own it. However, because we
			want to make you happy, if you can't make the trip please call us. We
			will work with you and the resort to try to reschedule your trip. We
			can't guarantee anything but we will try

Maximum	-	Please note the number of people that can stay in the
Occupancy		unit. Exceeding the maximum occupancy is not permitted and we
		would really hate to see you have to rent another room at current
		rental rates. If you have any questions regarding the maximum
		occupancy criteria, please call us. We will work with you to ensure
		we create the perfect configuration or rooms for you, your family or
		friends

- Parking Yes, the property has complimentary outdoor parking for normal quest vehicles.
- Payment Types
   The resort will take cash or credit cards as a form of payment for incidentals and/or unit damage that was caused during your stay.
  - Unfortunately, pets are not happening here. However, check with us about ADA/general service animals' policy. Also, we may be able to provide some boarding alternatives near the resort if you absolutely need to bring your pet with you.
    - Please do not bring your room towels down to the pool area. The
      resort has plenty of towels available for use. The front desk staff is
      more than happy to provide you with what you need to make your
      time at the pool an enjoyable one.
    - Just want to let you know that the resort reserves the right to hold an amount for incidentals and/or unit damage against your credit card at check-in.
    - This is a smoke free resort. That means you can't smoke within the units. Please check with the front desk for a map of the designated smoking areas.

### Property Amenities | Hours of Operation:

- Check In Procedure
- You won't find a front desk at this resort. We will send you all the information you need to access your unit one week prior to arrival. Don't worry, the information being provided will include additional contact points in case there is an issue with your unit or at the property.
- Pool & Spa
- The pool and Jacuzzi are available for your enjoyment. Please check with the resort management team for the hours of operation.
- Tennis Court
- The tennis court is available for your enjoyment. Please check with the resort management team for the hours of operation.

#### Other Interesting Stuff: